

# Return & Refund Policy by©2024Sarah Art®

## Legal notice

The website topic “Return & Refund Policy for Abstract Paintings” forms an integral part of the Terms & Conditions of this website and is thus inextricably linked to it.



**(Satisfaction Guarantee)**

## Returns and refunds

Our return and refund policy is quite simple:

We take pride in the quality of our products and put extra effort to make sure our customers get exactly what they want. We want you to enjoy your purchase and become a repeat customer. However, if you're not happy with a purchase that you made on [abstractpaintings.eu](http://abstractpaintings.eu), for any reason, you can cancel your order within 7 days as from the day of receipt. After cancellation, you have another 14 days to return your product for a 100% refund or to exchange it with a different item. Returned items must be in a new and undamaged condition, packed in its original packing materials. Shipping costs are non-refundable.

Once your return is received and inspected, we will send you an e-mail to notify you that we have received your returned item. We will also notify you of the approval or rejection of your refund.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 30 days after the product is returned in the original condition and in good order.

## Exchanges

If you'd like to exchange it for a different item, send us an email the reason why you want to exchange it and for what/which other item. We will then send you a new invoice and settle the difference in purchase price. The shipping cost of the new shipment will be deducted from your refund.

## **Late or missing refunds**

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at

[info@abstractpaintings.eu](mailto:info@abstractpaintings.eu).

## **Sale items**

Only regular priced items may be refunded. Sale items cannot be refunded.

## **Exception: customization**

Special orders are non-refundable. If you have commissioned a painting

(customization), then the right of cancellation does not apply. The sale is thus final after successful deposit.

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